

Puller: _____ Date: _____

Stock #: _____ Part Code: _____

Quality: GOOD POOR BAD

Notes: _____

____ Marked Color: GRN YEL WHT ORG

____ Photo Camera: 1 2

Inspected By: Initials _____ Date _____

Sales: _____ _____

Customer: _____ _____

CUAP/CUSTOMER POLICIES

Rev. 170601

30 DAY REPLACEMENT WARRANTY ON ALL BUT ELECTRICAL PARTS

CUAP offers a 30-calendar day replacement warranty on all parts except electrical parts (see below). The replacement warranty means that the first course of action on identification and notification to CUAP of a faulty part is for CUAP to offer a replacement for that part that is compatible with the intended vehicle. If CUAP is unable to replace that part within 3 business days, and none of the warranty disclaimers below apply, then we will give a refund.

WARRANTY WILL BE VOID IF

- a specific notation is made on the invoice for a no return/no warranty

- customer cannot produce a copy of the invoice. KEEP YOUR INVOICE DURING THE WARRANTY PERIOD.
- our marking on the part has been modified or removed
- customer failed to install and test the part within the 30-calendar day period.
- customer cannot produce evidence that part was installed by a qualified mechanic that follows industry standard installation procedures for used parts.
 - Engines – all fluids and filters must be replaced.
 - Transmissions – all seals and fluids must be replaced. Faulty seals are not a reason for return of a transmission.
 - Any part that is taking apart or modified, without a written consent from a manager at Cumberland Used Auto Parts, the warranty will be voided automatically

TIRES AND ELECTRICAL PARTS – NO WARRANTY

CUAP does not warranty tires or electrical parts (ALTERNATORS, WINDOW REGULATORS, FUEL PUMPS, COMPUTERS, POWER STEERING PUMPS, RADIOS). These parts are sold 100% AS-IS. If we have another one, we can at our own discretion, offer a replacement part but we are under no obligation to do so.

RESTOCKING FEE

A restocking fee of 25 percent will be charged on all parts unless defective or prohibited by law. If you are a charge customer and parts you ordered are not picked up within 5 business days, then your account will be charged a restocking fee of 25 percent and your business may be subject to payment in advance for future orders.

CORE CHARGE REFUNDS

Core charges will be refunded if returned within 45 calendar days from the date of sale. An invoice is required to receive a refund of the core charge.

ACKNOWLEDGEMENT

By signing this policy statement, I acknowledge that I've inspected the part(s) and that they are in the condition that I expect with any specific notations of condition made above, and that I understand CUAP's return policies.

Customer Signature

Date